

Case Studies

for the Employer



Case Study 1

Transition from Expense Reimbursement to Eyecare Vouchers

Company: Leading Financial Institution

Previous Method: Expense Reimbursement



Challenges

Administrative Burden

Employees had to submit expense reports for eyecare services, leading to a significant administrative workload for both employees and HR.

Delayed Reimbursements

Employees often faced delays in receiving reimbursements, causing dissatisfaction and financial inconvenience.

Lack of Consistency

Variations in expense claims led to inconsistent reimbursement amounts and potential discrepancies.

Working Poverty

Some employees, especially those on lower wages, experienced financial strain waiting for reimbursements, exacerbating issues related to working poverty.

Solution with EyeMed UK

The Leading Financial Institution switched to EyeMed UK eyecare vouchers, which streamlined the process considerably. Employees now receive vouchers that can be directly redeemed at a wide network of optical providers.



Benefits

Reduced Administrative Work

The voucher system eliminated the need for expense reports, saving time and reducing paperwork.

Immediate Claims

Employees can access eyecare services without having to wait for reimbursements.

Consistency and Transparency

Vouchers provide a uniform benefit, ensuring all employees receive the same level of service.

Alleviating Working Poverty

Controlled access to eyecare services without upfront costs helps reduce the financial burden on lower-wage employees, contributing to alleviating working poverty.

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Case Study 2

Transition from previous Eyecare Provider

Company: A Renowned Online Grocery Service

Previous Method: Previous Corporate Eyecare Provider with Limited Optical Network



Challenges

Limited Network

The previous provider had a very restricted network of opticians, causing inconvenience for employees who had to travel long distances for their eyecare.

Inconsistent Service Quality

Feedback from employees indicated dissatisfaction with the quality of service and the limited selection of glasses available.

Complicated Claims Process

The process for accessing the benefit was cumbersome leading to poor compliance rates.

Solution with EyeMed UK

A Renowned Online Grocery Service moved to EyeMed UK, offering a much broader network of opticians and enhanced service quality.



Benefits

Reduced Administrative Work

Employees now have access to a vast network of opticians, making it easier to find a convenient location.

High-Quality Service

EyeMed UK's providers offer superior service and a wider range of frame options, increasing employee satisfaction.

Simplified Process

The straightforward voucher system offers a hassle free, easy process to ensure clients remain compliant with DSE regulations.

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Case Study 3

Transition from a Lower Cost Provider with a Manual Voucher System

Company: A Private Defence Organisation

Previous Method: Lower Cost Provider with a Manual Voucher System



Challenges

Complex System

The previous provider's system was difficult to navigate, leading to frustration among employees and HR alike.

Extensive Access Issues

Fragmented eyecare request through a semi-manual portal process resulted in a lengthy voucher request procedure.

Limited Support

Poor customer support made resolving issues a lengthy and challenging process.

Solution with EyeMed UK

A Private Defence Organisation switched to EyeMed UK eyecare vouchers, which streamlined the process considerably. Employees now receive vouchers that can be directly redeemed at a wide network of optical providers.



Benefits

Intuitive Platform

EyeMed UK's easy-to-use system significantly improved the user experience for both employees and HR.

Reliable Technology

The platform is stable and efficient, reducing downtime and ensuring smooth access to eyecare services.

Excellent Support

UK based customer service support via Phone and Email, Monday to Friday, 9 to 5.

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