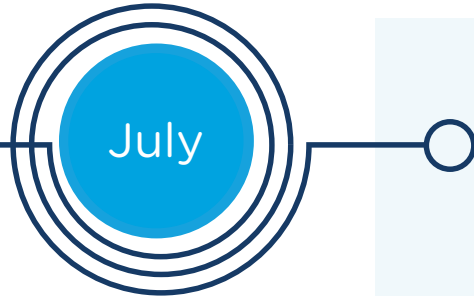




Reward Gateway's Quarterly Product Update July - September 2020

The quarterly product releases are here!
12 improvements across 8 different products with a lot more happening in the background.



Platform Insights

Analytics Dashboards now live for all clients

Platform Insights are readily available to all of our client base with up to 4 different dashboards:

Employee Recognition and Reward | Employee Discounts | Employee Wellbeing | Employee Engagement (Registrations, Logins & My Team)

Differential Privacy improvements for analytics results

We've tweaked the filtering functionality on your Insights Dashboards to utilize the Differential Privacy model, and therefore ensure your employees' private data is as safe as possible. If there are fewer than 5 employees in a certain filter result, we will not be showing any data and explain to the user trying to filter the data that this is not possible due to privacy restrictions.



Core Platform

More inclusive tech terminology

Thanks to a renewed focus on racial equality in our society and around the world, the tech community has been exploring the ways it can be more inclusive. Clients will notice that these name changes will be reflected both across the platform and in articles in the Success Portal. The terms we have adopted are the safe list, the opt out list, safe-listing, safe-listed, safelist and optout-listed, etc.

Cookie Policy changes

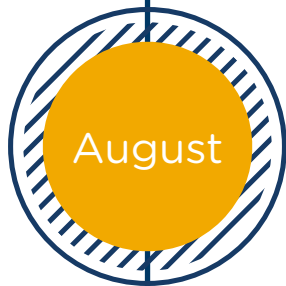
These changes are driven by our continued focus on employee privacy and from the trends we see in the market as well as ever-changing legislation around GDPR & PECR. [Read more »](#)



Employee Wellbeing

NEW Money section

Financial wellbeing is one of the key pillars of employee wellbeing. Clients in the US, Australia and New Zealand who have the Wellbeing Centre enabled on their platform will see a new "Money" section added to the existing "Move", "Munch" and "Mind" sections.



Employee Communications

A new shortcut button to edit Smart Pages and SmartHub® Layouts

We now have an 'Edit' button on pages and layout which will be visible only to admins and will log them in directly into Reward Manager and open the corresponding editor.



Core Platform

Membership upload improvements around data risk

When a client uploads a file and it is blocked due to data risk, we now automatically create a Zendesk ticket that goes to the Client Support Team. If an upload is blocked and not actioned, it will automatically be rejected after 5 days. The client would be notified of this. When a file upload is blocked due to too many revocations, clients can now download a list of payroll numbers that will be revoked through this file.



Employee Recognition & Reward

New report

A new report, R612, is live on the SmartInsights section of Reward Manager. It details R&R spend by employee within a time period selected. This is a key addition, especially for tax purposes on awards received.

Bulk pot updates for InstantAwards™

We improved the error validation for the InstantAwards™ bulk pot uploader. The system will now flag a wider range of errors, including:
Budgets set to 0 value or to a negative value | Budget column missing when pots are set to top up automatically | Budget and Allowance cells that are empty | Budget values that are not numeric



Employee Surveys

New Diversity Survey Template

We're pleased to unveil a new addition to our Employee Surveys template library on the topic of Diversity. It will help clients understand how their people feel about Diversity and Inclusion within their businesses.



Total Reward Statement (TRS)

New rich-text editor for benefits descriptions

We've enabled rich-text editing of each benefit's description including attaching links and highlighting certain sentences. Now when clicking "View Details" there are in-depth descriptions that employees can read.


Monetary benefits

In addition to the monetary benefits in the 'Salary Sacrifice' and 'Your Money' sections, clients can now mark any other benefits as monetary. Clients can also decide if they want to include a Total line at the end of the section.



Platform Insights

Exporting data

We are excited to announce that all data behind any of the visualizations in the Platform Analytics Dashboards can be exported in CSV format. Next to each chart will be an  icon that will allow you to export the data behind it.



Employee Communications

Platform Insights dashboard now live

Clients can now gain better insights into the performance of their platform's Blogs and Pages, with the Communications Dashboard - our newest addition to the Platform Insights analytics suite.

NEW Contributor role

Administrators can now extend blog authorship permission to more people in their organization! Contributors can author posts, select segmentation, add tags, etc. and submit for review and publishing by an Administrator.

Blog published pop-up

We heard from clients that Blog authors were sometimes unsure whether their blog post had gone live. Now, we have created a popup to notify the author that their blog post has been published! This reduces steps for an author to take to get confirmation that the post is published.



Platform Insights

New filter options

We have added new filter options to the data views available on all Platform analytics dashboards.

- Two different options (Group Type / Group Name) which can be selected independently
- The ability to select more than 5 options to filter data on
- The ability to filter data without having to select a specific Group Name

Export dashboards to PDF

Clients are now able to export any dashboard as a PDF by using the "Export to PDF" option. This will export what is visible on the page at the time of export, i.e. if there are multiple tabs within a chart, only the visible chart would be exported into the PDF.



Total Reward Statement (TRS)

Add section images

We've added the option for admins to upload an image for each TRS section. The image needs to be in a specific size (930px by 200px) and can be updated at any time from the TRS admin panel in Reward Manager.



Employee Recognition & Reward

NEW Weekly digest

This new feature that allows clients and their employees to set up a weekly email digest for Reward & Recognition via the Social Wall on their platform. A client can auto-enroll their employees in the digest, or employees can individually sign up.

InstantAwards™ reporting improvement

We have improved the R86 report (All Instant Awards by Program) by adding a new column called “Shared?”.

Nominations approvals

To help time-poor nomination approvers, and to ensure that employees are not kept waiting for their awards, we have now launched an 'alternate approvers' feature. This will allow Approvers to appoint another trusted person in the organization to go through the list of award nominations awaiting their approval on their behalf, for a fixed period of time.



Employee Discounts

NEW Browser extension

The SmartSpending™ browser extension for Chrome, Microsoft Edge and Firefox ensures employees never miss a deal when they shop online. Every time an employee visits an online retailer who offers an online SmartSpending™ discount, a notification will pop up so they can grab the offer and save on their shopping, there and then.

SmartSpending™ App gets a refresh!

We are pleased to share that the new SmartSpending™ App 2.0 has been fully rolled out to all iOS and Android users. This release includes a redesigned Homescreen and Search flow.

For more details, visit the [Success Portal](#) or contact your [Client Success Manager](#).

www.rg.co/successportal