Reward Gateway's
Quarterly Product Update
Jan - March 2020

The Q1 product releases are here!
10 improvements across 4 different products with a lot more happening in the background.

January

Employee Communications

Blog tile improvements
More options for the type of tiles clients can add to their platform to communicate blogs and company news.

Link to Blogs through Profiles
The addition of a new link in Profiles which shows all blogs written by the specific blogger. Now employees can view their favourite bloggers posts directly from their profiles.
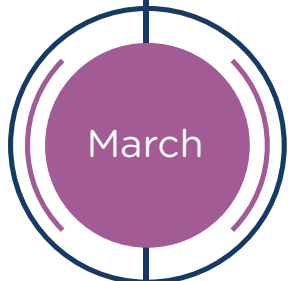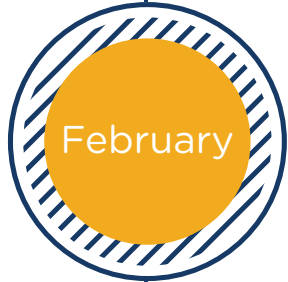
Further improvements to Blog tiles
The "2x2" Blog tile is customisable for SmartHub® clients, so they can choose to use the default design (with a 'featured post' area) or their own configuration.

Core Platform

SFTP Upload changes
We've added more visibility to the SFTP integration process so that clients can see status and progress updates in the Membership Update History area of Reward Manager.

Employee Recognition & Reward

Awards Issued report in SmartInsights
We've made a small - but important! - tweak to our SmartInsights reports, so that when the report for 'Awards Issued' is exported by the client, through their employee ID.

February

Core Platform

Scheduling certificates for Single Sign-on authentication
Clients can now "schedule" a certificate to be updated automatically via Reward Manager for their SSO integrations.

Employee Communications

Blog user roles and setting navigation
Employees will now be able to see more clearly their 'user role' for their platform's blogs. We've also added some information about the access they have and manage settings and assign blogging rights more quickly.

March

Employee Discounts

Employee Discounts bank statement identifier updated
When employees made a purchase or top-up on SmartSpending™ or claimed an Award with Employee Recognition and Reward a line item on their bank statement appears explaining the charge with new URL and access to our support teams.

Employee Communications

Clearer user experience for Blog Announcements
Bringing clarity to bloggers about how and when they can use the Announcement feature when they publish a new blog post.

Employee Recognition & Reward

Connect+ App Alerts for Blogs
Alerts about blog content, which already exist on the website, will be available on the Connect+ App. Push notifications will be sent when there's a new Announcement, a new post from an author or blog they follow, and if someone comments or reacts to a blog post they've written.

For more details, visit the Success Portal or contact your Client Success Manager.

www.rg.co/successportal