

Impact of Engagement



Exercise to discuss the impact employee engagement can have on business results, customers, other employees, and managers.

1	What does employee engagement look like?	
	Part A: Think about your MOST ENGAGED employee. What does that engaged employee do?	What is the impact of their behavior? (On your business, customers, or employees?)
	1.	1.
	2.	2.
	3.	3.
	Part B: Think about your LEAST ENGAGED employee. What does that unengaged employee do or not do?	What is the impact of their behavior? (On your business, customers, or employees?)
1.	1.	
2.	2.	
3.	3.	
2	What impact will a more engaged workforce have on YOU?	
3	What actions can you take to improve employee engagement in your work environment?	