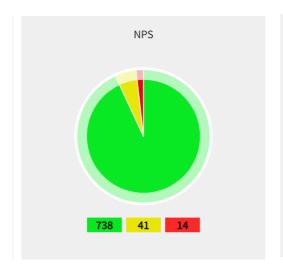
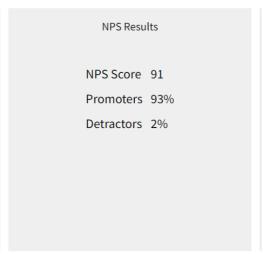
## **NPS Results**

**Net Promoter Score (NPS)** is a market research metric that typically takes the form of a single survey question asking respondents to rate the likelihood that they would recommend a company, product, or a service to a friend or colleague.





## **Google Reviews**



\*4.9 stars out of more than 880 Google reviews

The support I received from Charles Cameron and Associates was fantastic. I was guided through purchasing my first property by Daniel and Ellie who listened to my needs and recommended a product that would both work and get accepted. They replied to any queries quickly and made adjustments to the application when the first property fell through. I cannot recommend the company enough and the service from both Daniel and Ellie has given me the opportunity to get on the property ladder with my family.

We were recommended Charles Cameron & Associates by a friend, and I am so glad that they did. Ross and Ellese went above and beyond throughout the whole process of securing our mortgage. As a first-time buyer, I didn't have a clue where to start when it came to securing a mortgage but our advisor Ross explained everything perfectly and was constantly available to answer my hundreds of questions. When it came to getting a mortgage in principle which was required in a short period of time, Ross was working late hours to sort this out for me even though it wasn't expected of him. Our mortgage administrator Ellese, was always on top of everything and chasing things up with the seller and my solicitors to help speed up the purchasing process, and whenever I had a question, she was also available to answer promptly.

Charles Cameron & Associates also have a dedicated team available to help with life insurance, and the great customer service also carried through to this team too. Shamsul and Lorna explained everything perfectly and put no pressure on what policies to take out but helped pick the best option for me. 5 stars just doesn't seem like enough. I would definitely use Charles Cameron & Associates again and would 100% be recommending them to friends and family. Thanks for all your help, I couldn't have done it

without you!